

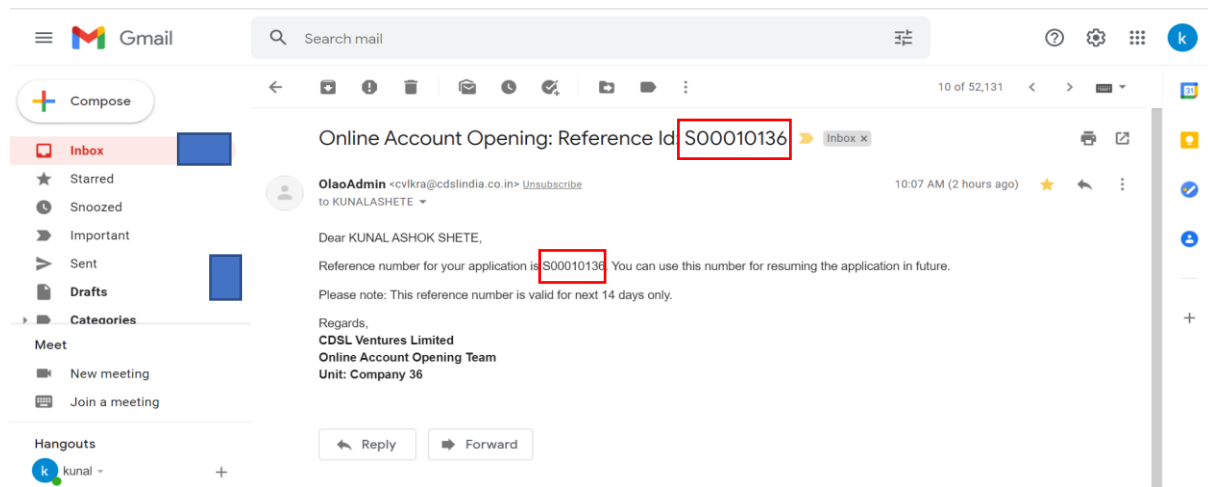
OLAO USER MANUAL (END USER)- REFERENCE NUMBER

A facility- **REFERENCE NUMBER** has been provided in OLAO for the End User to resume his/her application if for some reason the User has not been able to complete the same.

The reason for incomplete application may be due to following:

1. Poor Internet connection
2. Technical issues encountered on DP website
3. Time lag for User to complete the application
4. Technical issues encountered on OLAO portal
5. For reasons pertaining to the End User

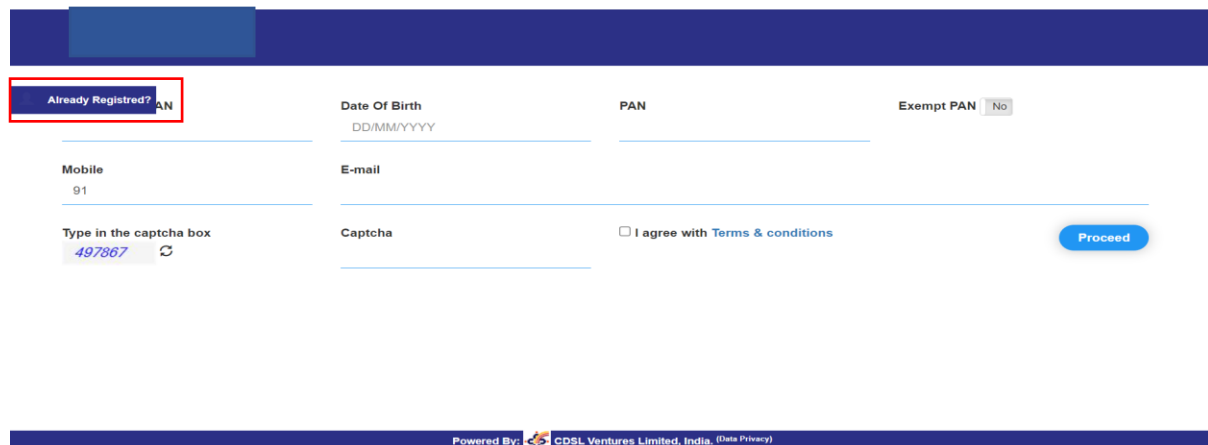
With the help of the “**Reference Number**” facility User will be able to resume his/her application on the page the application was last accessed. User will receive an email which will contain the Reference Number information. A sample for the same is mentioned below:



The validity for the Reference Number generated would be for 14 days post the number is generated and emailed to the User. The User can access the incomplete application with this Reference Number for the next 14 days and complete the application.

User must follow the steps as mentioned post the email is received:

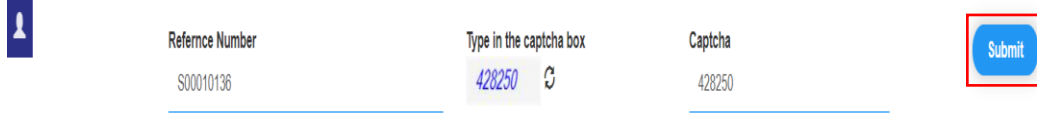
Visit DP website and click on the link to access account opening. On this page, an icon is available on the left-hand corner (highlighted in Red). User must click on “**Already Registered**”



Intermediary Homepage

OLAO USER MANUAL (END USER)- REFERENCE NUMBER

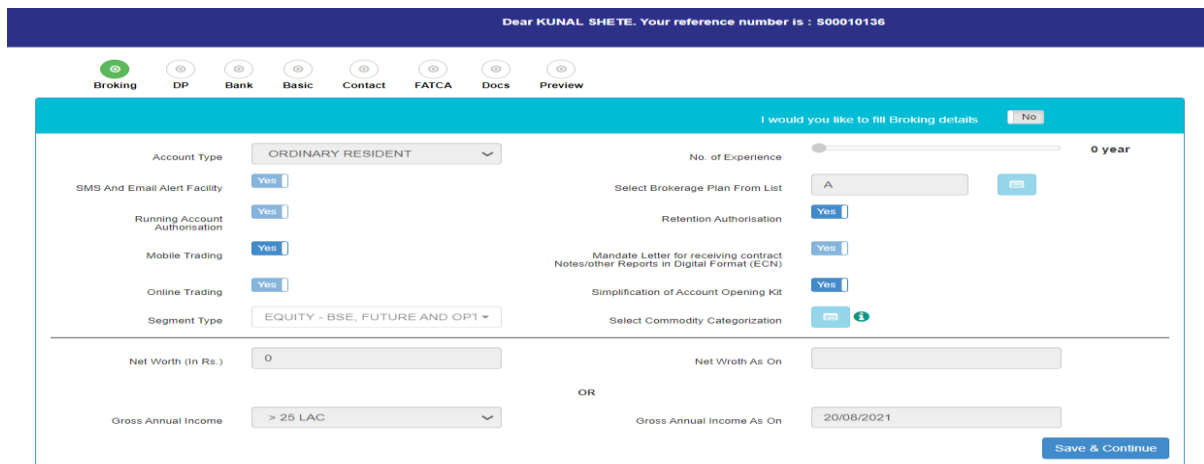
Post the User clicks on “Already registered”, Reference Number received on email and Captcha needs to be submitted. User must click on “Submit”.



The image shows a registration form with the following fields and elements:

- Reference Number:** S00010136
- Type in the captcha box:** 428250 (with a refresh icon)
- Captcha:** 428250
- Submit:** A blue button with the text "Submit" inside a red rectangular box.

User is then directed to the page where the application was last accessed.



The image shows a user dashboard for KUNAL SHETE with reference number S00010136. The dashboard includes a navigation menu and a form for filling in Broking details.

Navigation Menu: Broking (selected), DP, Bank, Basic, Contact, FATCA, Docs, Preview

Form Fields:

- Account Type:** ORDINARY RESIDENT
- No. of Experience:** 0 year
- SMS And Email Alert Facility:** Yes
- Running Account Authorisation:** Yes
- Mobile Trading:** Yes
- Online Trading:** Yes
- Segment Type:** EQUITY - BSE, FUTURE AND OP1
- Select Brokerage Plan From List:** A
- Retention Authorisation:** Yes
- Mandate Letter for receiving contract Notes/other Reports in Digital Format (ECN):** Yes
- Simplification of Account Opening Kit:** Yes
- Select Commodity Categorization:** [Icon]
- Net Worth (In Rs.):** 0
- Net Worth As On:** [Field]
- Gross Annual Income:** > 25 LAC
- Gross Annual Income As On:** 20/08/2021

Buttons: "I would you like to fill Broking details" (No), "Save & Continue"

User may resume the application submission and complete the same.